



WATERMAIN REPLACEMENT PROGRAM

FACT SHEET

THE WATERMAIN REPLACEMENT PROGRAM REDUCES THE RISK OF WATERMAIN BREAKS AND HELPS MAINTAIN DRINKING WATER QUALITY



Hunter Water is improving the water supply system by replacing aged and damaged watermains across our network. This work reduces the risk of watermain breaks and helps maintain drinking water quality.

Mullane Infrastructure is completing this work on behalf of Hunter Water.

WHAT DOES THE WORK INVOLVE?

LAYING THE NEW WATERMAIN

An open trench is excavated and the new watermain is installed within the trench. A horizontal bore is generally carried out beneath driveways and trees. The existing main continues to supply water to properties during the installation of the new watermain.

CONNECTING THE NEW WATERMAIN

The water service for each individual property is connected to the new watermain and the new main is connected to Hunter Water's water supply network. This connection work generally requires an interruption to the water supply to individual properties. Affected customers will receive advice of when this will occur.

There may be a delay between the completion of the laying of the new watermain and the connection works to allow for network shutdown planning to minimise impact on customers.

RESTORATION OF THE AREA

During the project the contractor will restore the area with temporary measures such as filling and covering trenches to ensure the area is safe. Once the connection to the new watermain has been completed all disturbed surfaces will be restored to as close to pre-existing condition as possible.

HOW MIGHT THIS AFFECT YOU?

Hunter Water carefully plans this work and considers how it will affect the community. Every effort will be made to minimise any inconvenience to residents, however, there may be some unavoidable temporary impacts such as:

- excavation work on roads and footpaths
- potential noise and dust
- construction traffic in your street
- fencing of sites and equipment to ensure community safety
- traffic and parking access may be temporarily restricted
- interruptions to the water supply.

FOR MORE INFORMATION

For enquiries relating to a specific watermain replacement site please contact Mullane Infrastructure on (02) 4960 8999.

For more information about the watermain replacement program:

please visit

www.hunterwater.com.au/watermainreplacement

or call Hunter Water on 1300 657 657.

For after-hours emergencies phone 1300 657 000.

