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MORPETH WASTEWATER TREATMENT PLANT MATURATION PONDS**

chapter 9

statistical information

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9.1 directors and committees

9.1.2 CURRENT COMMITTEES & MEMBERSHIPS

Hunter Water Corporation's Board of Directors is comprised of eight members (including the Chief Executive Officer) appointed by the voting shareholders (the NSW Deputy Premier and the NSW Treasurer).

For details on Directors refer to the Directors' Report in the financial statements.

9.1.1 BOARD OF DIRECTORS

Committee & Membership	Corporate Support & Contact	Meeting Frequency	Major Areas Coverage
Remuneration R Robson (Chair) J Eather	K Young	Twice yearly and as required	To provide overall guidance and endorsement of strategies for succession planning and appointment of senior managers, including their remuneration.
Community, Environment and Sustainability B Crossley (Chair) A Page J Gardner G Kennedy K Young	P Dennis	Four meetings per year	To ensure the Corporation continues to maintain a proactive and strategic approach in relation to sustainable use of resources and delivery of services.
Audit and Risk J Eather (Chair) R Robson B Crossley J Gardner	A Fullick	Four meetings per year	To assist the Board in ensuring Hunter Water Corporation meets its financial, compliance and regulatory requirements across (but not limited to) the areas of financial, safety, environmental and engineering.
Capital Works A Chappel (Chair) J Eather G Kennedy K Young A Page	C Turnbull	Three meetings per year	To assist the Board by providing strategic overview of the Capital Works and Research and Development programs.
Corporate Governance R Robson (Chair) J Gardner B Crossley K Young	S Phillips	Three meetings per year and as required	To overview strategic direction and business performance of the Corporation.
Major Customers K Young (Chair) R Robson B Crossley A Chappel G Kennedy	S Phillips	As required	To provide strategic oversight and direction on the commercial parameters associated with business dealings with major customers.
Tillegra Dam A Chappel (Chair) R Robson A Page B Crossley K Young	C Turnbull	As required	To provide strategic oversight on the program of works associated with the delivery of the dam.
Out-of-Session R Robson (Chairman) J Eather K Young	S Phillips	As required	This committee has been delegated authority to exercise the powers and authority of the Board, in the awarding of contracts in order to fulfil timing requirements

9.1.3 ATTENDANCE OF DIRECTORS AT HUNTER WATER CORPORATION COMMITTEE MEETINGS

Member	Remuneration		Environment		Capital Works		Customers		Tillegra		Out-of-Session	
	A	B	A	B	A	B	A	B	A	B	A	B
R Robson	1	1	*	*	*	*	0	0	1	1	10	10
J Gardner	*	*	4	4	*	*	*	*	*	*	*	*
K Young	*	*	4	4	2	3	0	0	1	1	10	10
B Crossley	*	*	4	4	*	*	0	0	1	1	*	*
A Chappel	*	*	*	*	3	3	0	0	1	1	*	*
G Kennedy	*	*	2	4	0	3	0	0	*	*	*	*
J Eather	1	1	*	*	3	3	*	*	*	*	10	10
A Page	*	*	4	4	3	3	*	*	1	1	*	*

A = Number of meetings attended

B = Number of meetings held during the time the director held office or was a member of the committee during the year.

* = Not a member of the relevant committee.

For information on attendance at Board Meetings and the Audit & Risk and Corporate Governance Committee Meetings refer to the Directors' Report in the financial statements

9.1.4 CONSULTATIVE FORUM MEMBERSHIP & ATTENDANCE

The Consultative Forum is an advisory body consisting of representatives of various community interest groups that provide us with advice on customer and consumer interest in relation to the Corporation's Customer Contract and our operational performance. Meetings are held on a quarterly basis. During 2008/09 membership and attendance of the Consultative Forum was as follows:

Membership	Organisation	Representative Category	Sept 08	Dec 08	Mar 09	Jun 09
Cr Jeff Maybury (ceased Sept 08)	Cessnock City Council	Local Government	√	n/a	n/a	n/a
Cr Chris Parker (commenced Dec 08)	Cessnock City Council	Local Government	n/a	√		
Cr Alison Davey (in place of Cr C Parker)	Cessnock City Council	Local Government	n/a	n/a		√
Cr Glenn Wall	Dungog Shire Council	Local Government		√	√	√
Cr Wendy Harrison	Lake Macquarie City Council	Local Government			√	√
Cr Arch Humphery	Maitland City Council	Local Government	√	√	√	√
Cr Margaret Eade (ceased Sept 08)	Newcastle City Council	Local Government	√	n/a	n/a	n/a
Cr Mike King (commenced Dec 2008)	Newcastle City Council	Local Government	n/a	√		√
Cr John Nell	Port Stephens Council	Local Government		√		√
Professor George Kuczera	University of Newcastle	Business consumer group		√		√
Mr Paul Murphy	Hunter Business Chamber	Business group		√	√	√
Ms Ingrid Berthold	Hunter-Central Rivers Catchment Management Authority	Environmental group	√	√	√	√
Mr Kevin McDonald	Hunter Region Botanic Gardens	Environmental group	√	√	√	√
Mr Alex Burns	Northern Settlement Services	Non-English speaking	√	√		
Mr Rick Banyard	Property Owners Association	Residential consumer group	√		√	√
Ms Carolyn Gillard	Wetlands Environmental Education Centre	Environmental group	√	√	√	√
Mr John Steele (invited as former member)	Employers Federation of NSW	Business group	√			
Mr Robert Hopkins (ceased Mar 09)	Ncle Combined Pensioners Council	Low income		√		n/a
Mr John McDougall (commenced Jun 09)	Ncle Combined Pensioners Council	Low income	n/a	n/a	n/a	√
Mr James Hopson	Williams River Water Users Assoc.	Rural and urban area	√	√	√	√
Mr Kevin Young	Hunter Water Corporation	Convenor	√	√	√	√

9.2 employees

9.2.1 EXECUTIVE POSITIONS AT 30 JUNE 2009 (PAID AT EQUIVALENT OF SES LEVEL 1 OR ABOVE)

Position	2006/07	2007/08	2008/09
Managing Director	1	1	1
Senior Executives	5	5	7
Number of roles filled by women	1	1	2

All executive staff are employed under personal contract. They are not members of the NSW Executive Service (SES), nor are their conditions of employment aligned with the SES.

9.2.2 EXECUTIVE PERFORMANCE STATEMENT

Performance Statement		
Name	Kevin Young	
Position	Managing Director	
Appointed	19 July 2004	Reappointed 19 July 2009
Remuneration Package	\$347,246	\$375,026
Performance Pay	\$52,416	\$62,504

Achieved overall strong performance with a particular focus on the internal restructure, price path discussions with IPART, Tillegra Dam, commitments to the National water scene and initiatives in raising money for charities.

9.2.3 WORKFORCE PROFILE

	2006	2007	2008	2009
Males	307	318	311	318
Females	130	123	131	137
TOTAL	437	441	442	455
Permanent	358	360	354	356
Temporary	26	31	35	48
Part-time	53	50	53	51
TOTAL	437	441	442	455
Redundancies	5	3	7	10
Recruitment	42	54	55	54
Unplanned absences (%)	2.29	2.71	1.90	2.04

EQUAL EMPLOYMENT OPPORTUNITY (EEO) TARGET GROUPS:

9.2.4 TRENDS IN THE REPRESENTATION OF EEO GROUPS ¹

	Target	% of Total Staff ²				
		2005	2006	2007	2008	2009
Women	50%	33%	30%	28%	30%	30%
Aboriginal people and Torres Strait Islanders	2%	1.1%	0.9%	0.9%	0.7%	0.7%
People whose first language was not English	20%	5%	5%	5%	5%	4.8%
People with a disability	12%	6%	5%	4.8%	4.8%	4%
People with a disability requiring work-related adjustment	7%	0.8%	0.7%	0.5%	0.5%	0.4%

9.2.5 TRENDS IN THE DISTRIBUTION OF EEO GROUPS ¹

	Target	Distribution Index ^{2 3}				
		2005	2006	2007	2008	2009
Women	100	86	87	89	90	90
Aboriginal people and Torres Strait Islanders	100	N/A	N/A	N/A	N/A	N/A
People whose first language was not English	100	N/A	N/A	N/A	N/A	N/A
People with a disability	100	102	103	104	104	104
People with a disability requiring work-related adjustment	100	N/A	N/A	N/A	N/A	N/A

Data from employees with a physical disability, Aboriginality and people whose first language was not English, is collected on a voluntary basis.

¹ Staff numbers are as at 30 June 2009

² Excludes casual staff

³ A Distribution index of 100 indicates that the centre of the distribution of the EEO group across salary levels is equivalent to that of other staff. Values less than 100 mean that the EEO group tends to be more concentrated at lower salary levels than is the case for other staff. The more pronounced this tendency is, the lower the index will be. In some cases the index may be more than 100, indicating that the EEO group is less concentrated at lower salary levels. The Distribution index is automatically calculated by the software provided by ODEOPE. N/A displayed where there are less than 20 staff in a particular EEO group.

9.2.6 EMPLOYEE SAFETY PERFORMANCE

	2005/06	2006/07	2007/08	2008/09	Change %
Lost time frequency rates	0.00	2.56	2.47	1.10	-55.5%
Total hours lost	2,458	1,464	2,204	2,044	-7.3%
Lost time injuries	0	2	2	1	-50%
Minor injuries	91	106	68	24	-64.7%
Property damage	10	20	10	40	+300%
Prosecutions	0	0	0	0	0%

9.2.7 OVERSEAS TRAVEL COMMENCED DURING 2008/09: HUNTER WATER CORPORATION

Name	Destination	Departure Date	Duration	Reason
Jon Fitzgerald	Seattle	15/04/2009	6 months	Secondment to Seattle Public Utilities
Steve Hopton	Seattle	03/03/2009	16 days	Asset Management Consulting to Seattle Public Utilities
Julie Thomas	New Zealand	09/11/2008	6 days	Metrowater Partnership
Julie Thomas	New Zealand	13/12/2008	9 days	Metrowater Partnership

9.2.8 OVERSEAS TRAVEL COMMENCED DURING 2008/09: HUNTER WATER AUSTRALIA

Name	Destination	Departure Date	Duration	Reason
Stephen Blanshard	Austria	28/08/2008	14 Days	World Water Congress & Exhibition
Justin Watts	Austria	28/08/2008	14 Days	World Water Congress & Exhibition
Jim Keary	Canada	01/05/2009	11 Days	CNAM Conference & City of Calgary – Consulting
Jeff Gleeson	Malaysia	13/08/2008	4 Days	DNV Consulting Engineers – Consulting
Trevor Gale	Malaysia	13/08/2008	4 Days	DNV Consulting Engineers – Consulting
Jeff Gleeson	Malaysia	16/12/2008	4 Days	DNV Consulting Engineers – Consulting
Peter Dennis	New Zealand	08/09/2008	5 Days	Auckland WaterCare - Consulting
Paul Thompson	New Zealand	08/09/2008	5 Days	Auckland WaterCare - Consulting
Chris Aspinall	New Zealand	08/09/2008	5 Days	Auckland WaterCare - Consulting
Jeremy Smith	New Zealand	08/09/2008	5 Days	Auckland WaterCare - Consulting
Matthew Bloomfield	New Zealand	10/09/2008	3 Days	Auckland WaterCare - Consulting
Matthew Bloomfield	New Zealand	05/11/2008	4 Days	Auckland WaterCare - Consulting
Matthew Bloomfield	New Zealand	17/12/2008	4 Days	Auckland WaterCare - Consulting
Paul Thompson	New Zealand	17/12/2008	4 Days	Auckland WaterCare - Consulting
Paul Thompson	New Zealand	02/02/2009	3 Days	Auckland WaterCare - Consulting
Chris Aspinall	New Zealand	02/02/2009	3 Days	Auckland WaterCare - Consulting
Matthew Bloomfield	New Zealand	22/02/2009	4 Days	Auckland WaterCare - Consulting
Jason Sandford	New Zealand	22/02/2009	4 Days	Auckland WaterCare - Consulting
Callum Menzies	New Zealand	22/02/2009	4 Days	Auckland WaterCare - Consulting
Matthew Bloomfield	New Zealand	05/04/2009	3 Days	Auckland WaterCare - Consulting
Paul Thompson	New Zealand	05/04/2009	3 Days	Auckland WaterCare - Consulting
Anna Mollergren	New Zealand	11/05/2009	4 Days	Auckland WaterCare - Consulting
Paul Thompson	New Zealand	19/05/2009	6 Days	Auckland WaterCare - Consulting
Matthew Dafter	New Zealand	17/11/2008	4 Days	Australian Corrosion Association Conference
Andrea Swan	UAE	21/11/2008	9 Days	International Company Directors Course
Craig White	USA	14/10/2008	10 Days	WEFTEC Conference
Clinton Patterson	USA	17/10/2008	6 Days	WEFTEC Conference
Jim Keary	USA & Canada	11/10/2008	25 Days	WEFTEC Conference, City of Calgary - Consulting

9.3 customer & service performance

9.3.1 CUSTOMER BASE

Customer	Number of properties	Income Raised 2008/09 \$m Actual
Residential	171,127	114.06
Multi-Residential	35,980 ¹	14.53
Commercial	8,854	19.81
Industrial	910	10.42
Bulk Supply	3	0.5
Other	5,580 ²	11.09
TOTAL	222,454	170.4

Customers classifications have been revised since 2005/06

¹ Includes total number of individual flats

² Includes some Hunter Water properties from which no revenue is raised

9.3.2 RAINFALL RECEIVED (MILLIMETRES) - 12 MONTHS ENDING 19 APRIL 2009

Year	Newcastle	Grahamstown	Chichester
2001/02	1,351	1,201	1,171
2002/03	788	837	1,032
2003/04	999	819	1,244
2004/05	910	1,242	1,299
2005/06	695	835	1,016
2006/07	1,081	1,011	1,128
2007/08	1,567	1,585	1,656
2008/09	1,041	1,431	1,619
Long Term Average	1,123	1,050	1,271
Years of Record	144	42	82

9.3.3 WATER SUPPLIED (MEGALITRES) - 12 MONTHS ENDING 19 APRIL 2009

Source	2007	2008	2009
Chichester	27,838	26,602 [^]	24,342* [^]
Tomago	7,913	0	1,935
Grahamstown	35,873	37,709	37,472
Total Major Sources	61,624	64,311	61,814
Anna Bay	2,308	2,295	2,735
Lemon Tree Passage	826	730	834
TOTAL	74,757 ¹	67,336 ^{1 2}	67,319 ^{1 2}

Above figures for Anna Bay include water supplied from the Glovers Hill & the Anna Bay Water Treatment Plants.

¹ An additional 101,838 ML was released from Chichester Dam as environmental flows, which exceeded minimum water management license requirements of 5,110 ML of environmental releases.

² Includes losses from Dungog Water Treatment Plant

9.3.4 WATER CONSUMPTION (MEGALITRES) - 12 MONTHS ENDING APRIL 19 2009

	2007	2007	2008	2008	2009	2009
	ML	%	ML	%	ML	%
Domestic	39,238	52.5	36,428	54.2	37,199	55.4
Non-Domestic	21,428	28.7	20,188	30.0	20,445	30.4
Bulk Supply	4,157	5.6	1,235	1.8	161	0.2
Other	599	0.8	678	1.0	1,042	1.6
Total Consumption	65,423	87.5	58,529	87.0	58,848	87.6
Gross Non-Revenue Generating	9,334	12.5	8,715	13.0	8,334	12.4
Estimated Losses	3,686	4.9	3,453	5.1	3,432	5.1
Unidentified Real Loss	5,648	7.6	5,262	7.8	4,902	7.3
TOTAL SUPPLY	74,757	100.0	67,244	100.0	67,181	100.0

9.3.5 WATER SYSTEM INCIDENTS

Incident / Solution	2005/06	2006/07	2007/08	2008/09
Poor pressure	185	127	87	144
Pump problem	2	2	1	2
Seepage	143	244	260	243
Main flush	1,330	831	638	733
Main repair	2,030	1,733	1,422	1,590
Hydrant defect	1,156	826	811	765
Valve defect	377	283	244	250
Repair pathcock / maincock	2,941	2,909	2,845	2,794
Meter defect	237	221	280	358
Service defect repaired by Hunter Water's Operations staff	1,658	1,470	1,406	1,695
Service defect repaired by Private Plumber	553	560	551	633
Complaint unconfirmed	318	300	262	275
Other	2,209	1,907	1,493	1,520
Tap rewashers	89	103	89	92
Trunkmain repairs	3,936	3,242	2,927	3,812
TOTAL	17,164	14,758	13,136	14,906

9.3.6 WATER TRANSPORT SYSTEM RELIABILITY

	2005/06	2006/07	2007/08	2008/09
Main breaks per 100kms main - trunkmains included in length of mains	44.6 ¹	37.4 ¹	30.3 ¹	32.6 ¹
Discoloured water complaints per 1000 properties connected (tenancy)	4.6	3.4	2.2	2.7

¹ Water breaks include all breaks, bursts and leaks in all diameter mains in the reporting period. It excludes those in the service connection to internal plumbing. It does not completely exclude those minor repairs to above ground mains that can be fixed without shutting down the main (as in NWI and IPART definitions) as these repairs could not be identified in the current system, depending on job call off.

9.3.7 WATER SUPPLY CONTINUITY 2008-2009: PROPERTIES AFFECTED BY WATER SUPPLY INTERRUPTION ¹

Total Interruption	Planned	Unplanned	Combined ²	Total %
≤1 hour (≤ 60min)	4,169	14,821	18,990	4.31
>1 and ≤5 hours (>60 & ≤ 300min)	10,809	42,955	53,764	13.68
>5 and ≤12 hours (>300 & ≤720min)	972	2,045	3,017	3.56
>12 and ≤24 hours (>720 & ≤1440min)	0	425	425	0.52
>24 hours (>1440min)	0	191	191	0.14
No Interruption			173,688	78.08

¹ The method of calculation has changed from previous years. Figures are now in line with NWI and IPART guidelines where each interruption is reported separately according to the time band and job status. In previous years the results reported were based on cumulative effect of planned and unplanned interruptions experienced by customers during the year.

² Combined % of total properties - the total number of water connections (tenancy) is 222,454.

9.3.8 WASTEWATER SYSTEM INCIDENTS

Incident / Solution	2005/06	2006/07	2007/08	2008/09
Chokage cleared - main	2,529	2,806	2,200	1,948
Chokage cleared - branch	2,672	2,603	2,155	1,923
Private plumbers job ¹	548	610	547	471
House drains cleared	4	4	2	0
Storm overflow	96	897	394	179
Gravity sewer break	23	29	43	36
Rising main break	40	29	42	33
Pump Station malfunction	7	22	13	12
Vacuum Sewer Jobs	160	145	78	38
Pump Effluent Line	4	5	8	9
No work required	169	218	163	140
Complaint unconfirmed	211	178	163	172
Charge job ²	1	1	0	5
Other	1,093	1,524	1,182	852
TOTAL	7,557	9,071	6,990	5,818

¹ Problem in customer's private drains or fittings.

² Completed by Corporation and customer billed.

9.3.9 WASTEWATER TRANSPORT SYSTEM RELIABILITY

	Number of Main Breaks & Chokes	Length of Sewermain (km)	Ratio of Main Breaks/Chokes per 100km of Main
TOTAL	2,017	4,626	43.6

	Number of Properties Breaks & Chokes	Number of Wastewater Properties	Ratio of Property Breaks/Chokes per 1000 Properties
TOTAL	2,067	211,015	9.8

9.3.10 GENERAL STATISTICS

Water	2006/07	2007/08	2008/09
Population in area ¹	517,273	522,415	527,557
Population supplied with water ¹	505,712	510,703	515,695
Properties where water is available ²	224,442	228,312	231,266
Properties connected to water (metered) ²	216,189	220,597	222,454
Capacity of major sources (ML)	288,000	288,000	288,000
Total supply from sources (ML) ³	74,757	67,244	67,181
Average day net supply (ML) ³	204.8	183.7	184.1
Maximum day net supply (ML) ³	322.9	279.3	308.5
Maximum week net supply (ML/day) ³	296.0	237.5	284.4
Minimum day net supply (ML) ³	145.9	113.0	121.2
Average consumption per residential tenement (kl/annum)	194.6	177.4	179.6
5 year rolling average consumption ⁴	205.1	196.2	190.6
Watermains laid during year (km)	56.8	82.7	157.3
Watermains abandoned during year (km)	32.2	25.3	33.0
Watermain length revisions during the year (km)	65.4	(2.6)	5.2
Total watermains in service (km)	4,637.7	4,692.54	4,821.96
Length of watermain per connected property (m)	21.5	21.2	21.68
Water supplied free of charge: charitable, public & miscellaneous purposes (kl)	444,828	398,089	483,778
Water supplied free of charge: dollar value	\$604,966	\$564,825	\$614,398
Wastewater	2006/07	2007/08	2008/09
Population supplied with water & sewer ¹	486,310	491,136	495,963
Properties where sewer is available ²	214,430	217,065	219,764
Properties connected to sewer ²	205,034	208,662	211,015
Sewer mains laid during the year (km)	57.4	39.7	74.9
Sewer mains abandoned during the year (km)	10.9	7.7	4.8
Total sewer mains in service (km)	4,523.4	4,555.6	4625.6
Length of sewer main per liable property (m)	22.0	21.8	21.9
Drainage	2006/07	2007/08	2008/09
Properties liable ²	65,958	66,476	66,969

Dissection of Population - June 2009 [1]			
Region	Population in Area	Served Water	Served Sewer
Newcastle	152,013	152,013	151,334
Lake Macquarie	193,507	189,966	184,913
Maitland	65,333	63,465	61,840
Cessnock	49,485	43,220	39,546
Port Stephens	67,219	63,313	58,236
SUB TOTAL	527,557	511,977	495,869
Dungog (Includes customers from CTGM)	-	3,465	-
Singleton (Part Branxton)	-	168	94
Great Lakes (East Karuah/Alicetown)	-	85	-
TOTAL	527,557	515,695	495,963

	2006/07	2007/08	2008/09
Ratio of properties connected to water & sewer, and water only ⁵	96.6%	96.9%	96.9%

Financial	2006/07 \$m	2007/08 \$m	2008/09 \$m
Total Tariff Revenue (includes service & usage charges & other regulated income)	158.03	162.53	174.56
Capital Indebtedness - external	331.97	414.60	522.00

Staffing	2006/07	2007/08	2008/09
Salaried	279	295	300
Wages	108	108	101
Engineers	52	50	54
TOTAL	439	453	455

¹ Population figures for 2007/08 have been adjusted using data from the 2006 Census. Population prior to this used based on data from the 2001 Census.

² Property numbers have been revised: includes Hunter Water properties.

³ Supply & consumption figures are based on Water Year, i.e. 12 months ending 19 April.

⁴ Target is to not exceed 215KL/annum, based on 5-year rolling average.

⁵ Includes 5 main local Government areas only

9.4 financial

9.4.1 INFORMATION ON THE BALANCE SHEET OF THE ECONOMIC ENTITY

RECEIVABLES

Receivables are shown as a current asset on the Balance Sheet and total \$39.045m.

	Jun 09 \$m	Jun 08 \$m
Tariff Income - billed	14.092	14.489
Tariff Income - unbilled	15.985	11.768
Sundry Debtors	3.226	7.629
Net GST Receivable from ATO	5.641	1.523
Community Service Obligations	0.402	0.735
Treasury Funding (RLMC)	-	0.042
Miscellaneous Debtors	(0.003)	(0.001)
	39.343	36.185
Less Provision for Doubtful Debts	0.298	0.108
TOTAL	39.045	36.077

Tariff Income – unbilled – This item is an estimate of water and sewer usage for properties up to the reporting date that has been accrued. The large increase in ‘Tariff income – unbilled’ mainly relates to timing of invoicing \$1.643m, growth driven from higher demand \$1.012m and to recognise the final supply volumes \$1.562m.

Net GST Receivable from ATO - The Economic Entity is liable to pay GST on all taxable acquisitions. For the Parent Entity GST is only collected on a few taxable revenue items (e.g. external sales). In accordance with relevant accounting standards and Treasury circulars, the balance of receivables and payables are recorded as GST-inclusive. As the majority of sales by the Parent Entity are GST-free, but its purchases predominantly include GST, the Parent Entity receives a net refund of GST paid from the Australian Taxation Office on a monthly basis. The net amount refundable for the Economic Entity at 30 June 2009 (inclusive of accruals) and included in receivables was \$5.641m. This amount has increased significantly from the 2007/08 year mainly due to a large increase in the Corporation’s capital program, leading to a higher balance owed to the Corporation at 30 June 2009.

Community Service Obligations - The Parent Entity seeks financial reimbursement for providing services other than on a commercial basis. These services are titled Community Service Obligations (CSO’s). Claims for reimbursement of CSO’s are submitted each year to the relevant portfolio Minister for endorsement and inclusion in the State Budget.

Approval for payment of the CSO claim is provided as part of Parliament’s sanction of the State Budget, after which a payment schedule is agreed with the Department of Water and Energy (DWE). The Parent Entity’s CSO claims for 08-09 were for tariff rebates given to pensioners and exempt properties, for example churches. The 2008/09 claim and cash received were as follows:

	Amount Claimed \$m	Cash Received \$m	Outstanding (Prepayment) \$m
Pensioner Rebate	8.018	7.655	0.363
Exempt Properties	1.264	1.224	0.040
TOTAL	9.282	8.879	0.403

The amount owing of \$0.403m represents the June rebates unclaimed at year end.

INVESTMENTS

The Economic Entity's investment powers are as set out in Part 2 of the Public Authorities (Financial Arrangements) Act 1987. A profile of the Portfolio is as follows:

	Jun 09 \$m	Jun 08 \$m
Cash at Bank	2.591	1.997
T-Corp Deposits	2.599	4.929
Inscribed Stock - Government Issues (at market value)	-	10.002
	5.190	16.928
interest Earned	0.683	1.609
Average Interest (on average monthly investment balance)	4.68%	7.39%

All investments noted above are classified as current on the balance sheet.

FIXED ASSETS - PROPERTY PLANT AND EQUIPMENT

	Jun 09 \$m	Jun 08 \$m
Opening WDBV	1,983.092	1,818.827
Less - Depreciation Charge	(29.350)	(25.096)
Less - Disposals	(3.944)	(9.985)
Add - Additions	91.297	98.792
Add - Externally Funded Assets	17.209	13.575
Add - Transfers Between Classes	0.750	(0.750)
Revaluation - Increment	1,005.957	465.974
(Impairment)/Impairment Reversal	(686.919)	(378.245)
TOTAL PROPERTY, PLANT & EQUIPMENT	2,378.092	1,983.092

The total assets of \$2,378m represent an increase of \$395.0m on the balance as at 30 June 2008.

INTANGIBLE ASSETS

	Jun 09 \$m	Jun 08 \$m
Opening WDBV	7.712	12.783
Less - Amortisation Charge	(5.365)	(5.490)
Less - Disposals	(0.095)	(0.144)
Add - Additions	3.228	2.109
Add - Transfers between Classes	-	(0.001)
(Impairment)/Impairment Reversal	(1.258)	(1.545)
TOTAL INTANGIBLE ASSETS	4.222	7.712

The Economic Entity's intangible assets consist of easements (a right of access to property), software and other intangible assets (including some development expenditure).

BORROWINGS

The Parent Entity has engaged NSW TCorp to provide a Liability Advisory Role to assist in the management and structuring of the financial liability portfolio. Management of the portfolio is in accordance with the approved parameters. These parameters are to maintain a portfolio structure which comprises debt that has an average life to maturity of between 3 years and 5 years. At 30 June 2009 the portfolio duration was 3.985. During 2008/09 the face value of the Parent Entity's financial liability portfolio increased by \$108.462m.

The average interest yield cost of debt held at 30 June 2009 was 6.31%. A profile of the Parent Entity's Financial Liability Portfolio is as follows:

	Jun 09 \$m	Jun 08 \$m
Number of Loans	43	35
Face Value	521.959	413.497
Market Value	526.697	397.069
Come & Go Facility	-	1.100
Interest Bearing Liabilities included in the Balance Sheet are:		
Current	75.211	1.100
Non-Current	446.748	413.497
	521.959	414.597
Debt Maturity Profile		
Come & Go Facility	-	1.100
Within 1 Year	75.211	-
Between 1-5 Years	171.601	231.388
Over 5 Years	275.147	182.109
	521.959	414.597

NET DISCOUNT / PREMIUM ON LOANS

The Parent Entity's financial liability portfolio includes loans taken up at premiums and discounts. These arise because loans are issued at a premium or discount to their face value to reflect the current market value. As an example a loan with a face value of \$1.0m with an interest cost of 12% is expensive in the current market. For a buyer (eg Hunter Water Corporation) to purchase that loan of \$1.0m with a fixed cost of 12% in a market where the cost of borrowings are 8%, the seller (eg NSW TCorp) will provide an amount of cash in excess of the face value to compensate for the higher interest cost. The buyer (eg Hunter Water Corporation) receives a loan with a face value of \$1.0m plus the additional cash premium. The buyer's commitment to repay is still only the face value of the debt. The premium is amortised as income in the Income Statement to offset the high interest cost of the debt. The opposite applies to discounts. Movement in respect of discounts (premiums) for the year to 30 June 2009 is as follows:

	\$m Discounts	\$m Premiums	\$m Net
Opening Balance 1 July 2008	8.353	(1.336)	7.017
Amortisation 1 July 2008 to 30 June 2009	(1.714)	0.545	(1.169)
Debt Traded	3.274	(1.633)	1.641
BALANCE 30 JUNE 2009	9.913	(2.424)	7.489

EMPLOYEE PROVISIONS

At 30 June 2009 the liability for Employee Provisions totalled \$65.402m representing an increase of \$33.929m during the year and comprised:

	Jun 09 \$m	Jun 08 \$m
Long Service Leave	14.670	15.958
Defined-Benefit Superannuation	44.414	9.116
Accrued Sick/Annual Leave	6.318	6.399
	65.402	31.473

These liabilities are split on the Balance Sheet into:

	Jun 09 \$m	Jun 08 \$m
Current	20.017	21.623
Non-Current	45.385	9.850
	65.402	31.473

As a result at 30 June 2009 the Economic Entity's superannuation portfolio was under-funded in total by \$44.414m. At 30 June 2008 the portfolio was under-funded by \$8.840m (including prepaid superannuation contributions of \$0.276m).

Note the Long Service Leave (LSL) entitlements have been disclosed at the present value of expected future cash outflows in accordance with accounting standard AASB119 Employee Benefits.

BREAKDOWN OF LANDHOLDINGS 30 JUNE 2009

Code	Description	Number of Properties	Value \$m
1	Land fully utilised as an integral part of the Parent Entity's system	391	27.188
2	Land partly used with the unused residue required for future integral needs	2	0.060
3	Land not currently used but fully required for future integral needs	58	71.061
4	Land being partly used, the residue having potential for alternative use	40	25.872
5	Land with significant potential for alternative use	21	3.563
	TOTAL	512	127.744

Landholdings are re-valued and assessed in accordance with the NSW Treasury Accounting Policy – Valuation of Physical Non-Current Assets at Fair Value. The last full land revaluation was undertaken at 30 June 2007.

Land holdings in Codes 1 to 4 have been re-valued to Fair Value based on existing use, whilst land holdings in Code 5 have been re-valued to Fair Value based on highest and best use.

PROPERTY DISPOSALS

There were two parcels of land disposed of during the financial year. Total proceeds of \$0.789m were received at settlement. These properties were no longer required for operational purposes by the Parent Entity. The proceeds from the sale of these properties have been reinvested in the Economic Entity's operations and access to documents relating to the disposal of the land can be obtained under the Freedom of Information Act.

MATERIAL CAPITAL EXPENDITURE CONTRACTS AS AT 30 JUNE 2009 (GST-Exclusive)

(contracted for at balance date but not provided for)

Contract Number	Contract Description	Committed Amount \$m
CP257402	Dora Creek WWTW Stage 2 Upgrade	14.699
CP259902	Raymond Terrace WWTW Stage2-3 Upgrade	6.804
CP304510	Ash Island Trunk Watermain	5.851
CP370003	Management of Alliance Program (1 July 09 - 30 Jun 10)	4.862
CP261600	Construction of Millfield & Ellalong Sewerage Scheme	3.936
CP298205	Construction of Louth Park Watermain's	3.530
CP258800	Construction of Anna Bay & Thornton Noth Waterman & Design & Construction of Nelson Bay Watermain	3.059
CP297603	Construction of Clarence Town Sewerage System	2.695
CP257404	Construction of Dora Creek Effluent Main	1.984
CP188400	Construction of Newline Road Bund	1.793
CP258204	Burwood Beach WWTW Screen & Odour Upgrade	1.526
CP289902	Construction of Dudley Charlestown Sewer Carriermain	1.418
CP285802	Aberglasslyn Wastewater System Upgrades Stage 1	1.275
CP282903	Dudley Charlestown Wastewater System Upgradde Stage 1	1.267
CP280900	Alliance Construction & Development Cost Phase for Paxton WWTW	1.092
CP257404	Construction of Dora Creek Effluent Main - Pipe Supply	0.993
CP258700	Alliance Construction & Development Cost Phase for Boulder Bay WWTW	0.945
CP283802	Construction of Killingworth WWPS & Rising Main	0.590
CP248700	Alliance Construction & Development Cost Phase for Branxton WWTW	0.585
CP280500	Alliance Construction & Development Cost Phase for Burwood Beach WWTW	0.531
3193/03	Northlakes Subdivision - Construction of Cameron Park 2 WPS	0.518
CP228003	Construction of Neath Watermain	0.446
CP257403	Contract Management of Dora Creek WWTW Stage 2 Upgrade	0.436
CP247003	Construction of Redhead 1 Wastewater Pump Station Upgrade	0.409
CP286002	Tomaree Tilligerry Concept Design & Environmental Assessment	0.294
CP167005	Supply & installation of Emergency Generator at Cessnock 1 WWPS	0.267
CP289102	Dora Creek Recycled Water Plant Concept Design & Review of Environmental Factors	0.230
CP283803	Construction of Cardiff Sewermain Upgrades - Package 2	0.189
CP369501	Treatment Alliance Consultancy - Transaction Advisor, Financial Auditor	0.262
CP258900	Burwood Beach WWTW Health Risk Assessment	0.158
CP303103	Refurbishment of Gravity Drainage Deck & Belt Filter Press at Toronto WWTW	0.135
CP258205	Burwood Beach WWTW Programmable Logic Controller Upgrade	0.107
CP165300	North Lambton Detention Basin	0.106
	Other	0.651
TOTAL		63.640

9.4.2 FINANCIAL SUMMARY AND RATIO ANALYSIS OF THE ECONOMIC ENTITY

OPERATING PROGRAM 2008/09 ECONOMIC ENTITY

A summary of actual and budgeted results for 2008/09 and comparisons with 2007/08 results and budget is as follows:

	Actual 2008/09 \$'000	Budget 2008/09 \$'000	Actual 2007/08 \$'000	Budget 2007/08 \$'000
INCOME				
Net tariff income	174,560	181,475	162,528	180,008
Interest on Investments	683	483	1,609	1,091
Profit (Loss) on Sale of Assets	55	-	286	-
External Sales	11,562	9,969	33,809	51,229
Contributions from Capital Works	29,137	30,734	38,450	34,754
Other (including Non-Regulated Income)	11,232	2,584	6,786	2,012
TOTAL INCOME	227,229	225,245	243,468	269,094
EXPENDITURE				
Operating Expenses	91,390	101,077	113,008	137,588
Depreciation & Amortisation	34,715	32,930	30,586	32,455
Interest Payable	28,918	31,456	24,284	26,578
Financial Charges	3,429	6,788	1,941	2,124
Superannuation Expense	2,802	-	1,696	-
Other Expenditure	4,008	-	-	-
TOTAL EXPENDITURE	165,262	172,251	171,515	198,745
PROFIT BEFORE TAX	61,967	52,994	71,953	70,349

OPERATING PROGRAM 2008/09 ECONOMIC ENTITY

	Budget 2009/10 \$'000
INCOME	
Net Tariff Income	223,037
Interest on Investments	280
External Sales	11,785
Contributions from Capital Works	16,320
Non-Regulated Income	2,403
TOTAL INCOME	253,825
EXPENDITURE	
Operating Expenses	96,458
Cost of External Sales	9,232
Depreciation & Amortisation	32,333
Interest Payable	36,857
Financial Charges	8,181
TOTAL EXPENDITURE	183,061
OPERATING PROFIT BEFORE TAX	70,764

5 YEAR FINANCIAL SUMMARY AND RATIO ANALYSIS

Balance Sheet (Economic Entity)

	2008/09 \$m	2007/08 \$m	2006/07 \$m	2005/06 \$m	2004/05 \$m
CURRENT ASSETS					
Cash & cash equivalents	5.2	16.9	13.2	19.3	6.4
Trade & other receivables	43.6	40.5	37.7	30.5	38.5
TOTAL CURRENT ASSETS	48.8	57.4	50.9	49.8	44.9
NON-CURRENT ASSETS					
Fixed Assets	2,594.8	2,111.8	1,953.7	2,266.5	2,307.3
Investments/Other	7.5	7.3	22.2	10.3	27.5
TOTAL NON-CURRENT ASSETS	2,602.3	2,119.1	1,975.9	2,276.8	2,334.8
TOTAL ASSETS	2,651.1	2,176.5	2,026.8	2,326.6	2,379.7
CURRENT LIABILITIES					
Trade & other payables	58.0	28.8	40.4	32.3	21.0
Borrowings	75.2	-	53.6	-	37.9
Provisions	63.5	58.2	55.6	55.4	53.0
Other	1.9	1.9	6.8	6.4	5.4
TOTAL CURRENT LIABILITIES	198.6	88.9	156.4	94.1	117.3
NON-CURRENT LIABILITIES					
Borrowings	446.7	413.5	278.4	235.0	128.0
Provisions/Other	386.8	281.8	252.6	360.7	442.3
TOTAL NON-CURRENT LIABILITIES	833.5	695.3	531.0	595.7	570.3
TOTAL LIABILITIES	1,032.1	784.2	687.4	689.8	687.6
NET ASSETS					
	1,619.0	1,392.3	1,339.4	1,636.8	1,692.1
CAPITAL AND RETAINED EARNINGS					
Issued Capital	100.00	100.0	100.0	100.0	100.0
Asset Revaluation Reserve	884.7	645.3	592.0	916.0	1,012.6
Accumulated Funds	634.3	647.0	647.4	620.8	579.5
TOTAL EQUITY	1,619.0	1,392.3	1,339.4	1,636.8	1,692.1

Income Statement (Economic Entity)

	2008/09 \$m	2007/08 \$m	2006/07 \$m	2005/06 \$m	2004/05 \$m
TRADING OPERATIONS					
REVENUE:					
- Tariff	174.6	162.5	158.0	144.8	131.3
- Other	22.8	40.9	39.6	19.9	16.3
LESS:					
- Operating Costs	91.4	113.0	112.0	86.3	77.4
GROSS MARGIN	106.0	90.4	85.6	78.4	70.2
OTHER INCOME:					
- Investments	0.7	1.6	1.4	1.3	1.1
OTHER EXPENDITURE:					
- Financing Charges	32.3	26.2	18.6	14.2	10.1
- Depreciation & Amortisation	34.7	30.6	37.3	32.6	30.1
PROFIT BEFORE SUPERANNUATION ADJUSTMENT & CONTRIBUTIONS FOR CAPITAL WORKS	39.7	35.2	31.1	32.9	31.1
SUPERANNUATION ADJUSTMENT	-2.8²	-1.7²	11.5¹	19.5¹	-11.8¹
PROFIT BEFORE COTRIBUTIONS FOR CAPITAL WORKS	36.9	33.5	42.6	52.4	19.3
CONTRIBUTION FOR CAPITAL WORKS	25.1	38.5	46.5	43.1	36.6
NET PROFIT	62.0	72.0	89.2	95.5	55.9

¹ Movement in superannuation liabilities as advised by Pillar Administration, including actuarial gains/(losses)

² Movement in superannuation liabilities, excluding actuarial gains/(losses), due to a change in accounting policy mandated by NSW Treasury in May 09 for the 08/09 reporting period, including the restatement of 07/08 results

FINANCIAL RATIOS

Profit included in calculating ratios is Profit before superannuation adjustments and Contributions for Capital Works.

	2008/09	2007/08	2006/07	2005/06	2004/05
a - Gross Profi %	53.69	44.44	43.31	47.59	47.56
b - Working Capital	0.25	0.65	0.33	0.53	0.38
c - Cash Ratio	0.03	0.19	0.08	0.21	0.05
d - Equity to Toal Liabilities	1.57	1.78	1.95	2.34	2.46
e - Interest Cover (times)	2.22	2.34	2.68	3.32	4.08
f - Return on Equity %	5.39	4.71	4.17	4.57	4.58
g - Real Rate of Return %	2.75	2.83	2.47	2.02	1.74
h - Return on Total Net Assets %	2.44	2.53	2.33	2.01	1.57

COMMENTS ON FINANCIAL RATIOS

For ratios calculated with reference to profit, it is the profit before superannuation adjustments that has been used. It is believed that due to the inherent variability of the superannuation adjustment between financial years, if this was included in profit then valid ratio comparisons between years could not be performed.

GROSS PROFIT

A. Gross Profit is calculated as gross margin divided by total revenue. Increasing margins are an indication of potential profitability and the increases should correlate to increases in gross operating revenue and thus ensure that the benefits of increased income from services are not being eroded by increased costs of providing the services.

WORKING CAPITAL

B. Working Capital is calculated as current assets divided by current liabilities and provides an indication of liquidity and capacity to realise current assets to meet current commitments. The reduction over recent years reflects a conscious reduction in the levels of cash being held as well there being debt maturing in the next twelve months.

CASH RATIO

C. Cash Ratio is calculated as current investments divided by current liabilities and is similar to the working capital ratio in that it provides an indication of liquidity. This ratio has decreased this year due to a lower level of cash being held due to the timing of payments to creditors as well as an increase in current liabilities as some parcels of debt are approaching maturity hence recognised as current debt.

EQUITY TO TOTAL LIABILITIES

D. Equity to Total Liabilities is calculated as total equity divided by total liabilities. This ratio provides an indication of the longer term solvency of the Corporation, in that it shows the level of financial equity in the Corporation as represented by how many times net assets if liquidated would cover total liabilities. The ratio has decreased in the past four years due to increased debt levels, and the impairment of fixed assets.

INTEREST COVER

E. Interest Cover is calculated as funds from operations plus interest expense and financial charges divided by interest expense and financial charges. This ratio provides an indicator of the ability to meet interest commitments. This ratio shows that the Corporation is achieving profits sufficient to cover financing costs.

RETURN ON EQUITY

F. Return of Equity is calculated as operating profit divided by the sum of Issued Capital and Retained Profits. ROE for 2008/09 is 5.39%.

REAL RATE OF RETURN

G. Real Rate of Return is calculated as operating profit plus net interest plus financial charges divided by written down book value of infrastructure assets and works in progress and reflects the implicit rate of return generated from operating activities. For inter-agency comparison purposes the Water Services Association of Australia (WSAA) utilises a RRR in order to capture the major economic indicators of commercial performance ie capital costs, recurrent costs and revenue. The rate of return the Corporation may earn is used to pay real interest costs on debt and a return on equity which may in fact be a contribution to Government by way of dividends or re-investment in the organisation. The current year's result is 2.75%.

RETURN OF TOTAL NET ASSETS

H. Return on Total Net Assets is calculated as operating profit divided by the difference between total assets and total liabilities. This ratio is used to facilitate comparisons with making an investment in a risk free environment or other investment opportunities where greater security is offered for the investment made. The 2008/09 RONA is 2.44%.

9.4.3 PRICING STRUCTURE

Water Charge

		2009/10 - Nominal \$		2008/09 - Nominal \$	
		Main Prices	Dungog Only	Main Prices	Dungog Only
Water Service Charge (\$)					
Pipe Size	Meter Equivalent Value				
20mm	1.00	\$39.94	\$112.82	\$41.46	\$127.53
25mm	1.56	\$62.40	\$176.28	\$64.67	\$198.94
32mm	2.56	\$102.25	\$288.82	\$106.13	\$326.47
40mm	4.00	\$159.76	\$451.28	\$165.83	\$510.12
50mm	6.25	\$249.62	\$705.13	\$259.11	\$797.05
65mm	10.56	\$421.85	\$1,191.67	\$437.79	\$1,346.71
80mm	16.00	\$639.03	\$1,805.13	\$663.32	\$2,040.48
100mm	25.00	\$998.48	\$2,820.52	\$1,036.44	\$3,188.25
150mm	56.25	\$2,246.58	\$6,346.16	\$2,331.98	\$7,173.55
200mm	100.00	\$3,993.92	\$11,282.06	\$4,145.75	\$12,753.00
250mm	156.25	\$6,240.49	\$17,628.22	\$6,477.73	\$19,926.55
300mm	225.00	\$8,986.31	\$25,384.64	\$9,327.94	\$28,694.25
350mm	306.25	\$12,231.37	\$34,551.31	\$12,696.35	\$39,056.05
Water Usage Charge (\$/kL)					
≤50,00kL					
Filtered Water		\$1.57	\$1.57	\$1.27	\$1.27
Unfiltered Water		\$1.20	\$1.20	\$0.97	\$0.97
>50,000kL Filtered Water					
Kurri Kurri		\$1.55		\$1.129	
Lookout		\$1.45		\$1.127	
Newcastle		\$1.41		\$1.104	
Seaheam/Hexham		\$1.26		\$1.091	
South Wallsend		\$1.48		\$1.101-\$1.156	
Tomago/Kooragang		\$1.22		\$1.003-\$1.049	
Dungong Shire	(Only water sourced from Chichester)		\$1.22		n/a
All other locations		\$1.57		\$1.27	
Gosford/Wyong Water Usage		\$1.27		\$0.91	

Sewer Charge

		2009/10 - Nominal \$		2008/09 - Nominal \$	
		Main Prices	Dungog Only	Main Prices	Dungog Only
Sewer Service Charge (\$)					
Pipe Size	Meter Equivalent Value				
Residential Properties					
20mm	1.00	\$462.43	\$462.43	\$321.17 ¹	\$321.17 ¹
25mm	1.56	\$722.54	\$722.54		
32mm	2.56	\$1,183.82	\$1,183.82		
40mm	4.00	\$1,849.71	\$1,849.71		
50mm	6.25	\$2,890.18	\$2,890.18		
65mm	10.56	\$4,884.39	\$4,884.39		
80mm	16.00	\$7,398.84	\$7,398.84		
100mm	25.00	\$11,560.70	\$11,560.70		
150mm	56.25	\$26,011.56	\$26,011.56		
200mm	100.00	\$46,242.77	\$46,242.77		
250mm	156.25	\$72,254.33	\$72,254.33		
300mm	225.00	\$104,046.24	\$104,046.24		
350mm	306.25	\$141,618.49	\$141,618.49		
Non-Residential Properties ²					
20mm	1.00	\$924.86	\$924.86	\$642.33	\$642.33
25mm	1.56	\$1,445.08	\$1,445.08	\$1,002.04	\$1,002.04
32mm	2.56	\$2,367.63	\$2,367.63	\$1,644.37	\$1,644.37
40mm	4.00	\$3,699.42	\$3,699.42	\$2,569.34	\$2,569.34
50mm	6.25	\$5,780.35	\$5,780.35	\$4,014.59	\$4,014.59
65mm	10.56	\$9,768.78	\$9,768.78	\$6,783.05	\$6,783.05
80mm	16.00	\$14,797.69	\$14,797.69	\$10,277.35	\$10,277.35
100mm	25.00	\$23,121.39	\$23,121.39	\$16,058.36	\$16,058.36
150mm	56.25	\$52,023.12	\$52,023.12	\$36,131.30	\$36,131.30
200mm	100.00	\$92,485.55	\$92,485.55	\$64,233.42	\$64,233.42
250mm	156.25	\$144,508.67	\$144,508.67	\$100,364.73	\$100,364.73
300mm	225.00	\$208,092.48	\$208,092.48	\$144,525.20	\$144,525.20
350mm	306.25	\$283,236.98	\$283,236.98	\$196,714.86	\$196,714.86
Minimum service charge per property ³		\$302.50	\$302.50	\$202.99	\$202.99
Sewer Usage Charge (\$/kL)					
Non-Residential Only (\$/kL)		\$0.62	\$0.62	\$0.47	\$0.47
Umetered Property Not Connected to Water Supply		n/a	n/a	\$343.57	\$343.57

¹ In 08/09, for pipe sizes greater than 20mm the Residential service charge was the same as the Non-Residential service charge (subject to a 50% discharge factor).

² For Non-Residential properties a variable Discharge Factor (as determined by Hunter Water) is applied depending on the type of business.

³ Service charge per flat/unit is determined as the higher of the calculated charge using the minimum charge or the calculated charge using the service charges for Residential Properties listed above.

Stormwater Charge

		2009/10 - Nominal \$		2008/09 - Nominal \$	
		Main Prices	Dungog Only	Main Prices	Dungog Only
Stormwater Service Charge (\$)					
Residential		\$75.42		\$61.52	
Non-Residential					
Small	(≤1,000m) or low impact	\$75.42		\$61.52	
Medium	(1,001 - 10,000m)	\$136.32		\$111.19	
Large	(10,001- 45,000m)	\$867.11		\$707.26	
Very Large	(>45,000m)	\$2,755.00		\$2,247.11	
Property Value Based Charge	Non-Residential (\$/SAAV)	n/a		\$0.0035	

Recycled Water Charge

		2009/10 - Nominal \$		2008/09 - Nominal \$	
		Main Prices	Dungog Only	Main Prices	Dungog Only
Recycled Water (Residential Schemes) Charge (\$)					
Gillieston Heights					
Service Charge (20mm base)		\$21.36		n/a	
Usage Charge (\$kL)		\$1.15		n/a	
Chisholm					
Service Charge (20mm base)		\$21.36		n/a	
Usage Charge (\$kL)		\$1.15		n/a	

Backlog and Other Sewage Services Charge

		2009/10 - Nominal \$		2008/09 - Nominal \$	
		Main Prices	Dungog Only	Main Prices	Dungog Only
Service Charges for Properties Exempt from Standard Prices					
Environmental improvement Charge (EIC) (\$) ¹		\$33.23	\$33.23	\$54.84	\$54.84
Clarence Town Sewer Charge - Dungog Shire (\$)			\$207.80		\$200.00
Sewer Service Access Charge		n/a		\$3,481.00	

¹ This charge contributes to the cost of providing sewage services to established, but unsewered, residential areas approved by NSW Government for funding via this charge in the Lower Hunter. Pensioners are exempt from this charge.

Service Charges for Properties Exempt from Standard Prices

		2009/10 - Nominal \$		2008/09 - Nominal \$	
		Main Prices	Dungog Only	Main Prices	Dungog Only
Water Service Charge - Exempt					
Pipe Size ¹	Meter Equivalent Value				
20mm	1.00	16.34	46.16	16.96	52.17
25mm	1.56	25.53	72.12	26.46	81.40
Sewer Service Charge - Exempt					
Pipe Size	Meter Equivalent Value				
20mm	1.00	\$188.29	\$188.29	\$130.77	\$130.77
25mm	1.56	\$293.73	\$293.73	\$204.00	\$204.00
32mm	2.56	\$482.02	\$482.02	\$334.77	\$334.77
40mm	4.00	\$753.16	\$753.16	\$523.08	\$523.08
50mm	6.25	\$1,176.81	\$1,176.81	\$817.31	\$817.31
65mm	10.56	\$1,988.34	\$1,988.34	\$1,380.93	\$1,380.93
80mm	16.00	\$3,012.64	\$3,012.64	\$2,092.32	\$2,092.32
100mm	25.00	\$4,707.25	\$4,707.25	\$3,269.25	\$3,269.25
150mm	56.25	\$10,591.31	\$10,591.31	\$7,355.81	\$7,355.81
200mm	100.00	\$18,829.00	\$18,829.00	\$13,077.00	\$13,077.00
250mm	156.25	\$29,420.31	\$29,420.31	\$20,432.81	\$20,432.81
300mm	225.00	\$42,365.25	\$42,365.25	\$29,423.25	\$29,423.25
350mm	306.25	\$57,663.81	\$57,663.81	\$40,048.31	\$40,048.31
Pensioner Rebate					
Pensioner Rebate		\$212.00	\$212.00	\$175.00	\$175.00

Exempt water and sewer charges apply to eligible churches, nursing homes and other benevolent organisations upon application.

¹ For pipe sizes greater than 25mm, the standard water service charges apply (refer above)

9.4.4 STATEMENT OF CORPORATE INTENT (SCI)

The annual Statement of Corporate Intent (SCI) specifies commercial performance targets agreed by Hunter Water Corporation and its voting shareholders. These targets are in turn driven down through Hunter Water Corporation in business unit budgets. The SCI performance targets for the 2008/09 financial year and the actual results are as follows:

	2008/09 SCI Target \$m	2008/09 Actual \$m
Operating Profit before Income Tax Expense	53.0	62.0
Income Tax Expense	13.2	17.9
Net Debt	545.2	509.3

Operating profit was higher than target primarily as a result of reduced operating and financing expenses and changes to NSW Treasury accounting policy on abnormal superannuation fund performance reporting (refer to Financial Statements Note 1(u)). This was partially offset by the reduction in income due to the abolition of developer contributions in December 2008. The lower level of net debt is a result of the reduced expenditure and delays in the timing of capital expenditure.

9.4.5 LIABILITY MANAGEMENT PERFORMANCE

The Corporation contracts Treasury Corporation of New South Wales as liability advisers. At the 30th June 2008/09 key statistics on the Corporation's debt portfolio were as follows:

	Actual 2008/09	*Benchmark 2008/09
Face Value	\$521,958,945	
Generalised Cost of Funds %	10.94	9.79
Duration (years)	3.985	3.672

* Benchmark portfolio refers to the 'neutral' debt position portfolio constructed by NSW TCorp.

9.4.6 CREDIT CARD CERTIFICATION

Usage of corporate credit cards is in accordance with Corporation policy, Treasurer's directions and Premier's memoranda.

9.4.7 MAJOR ACQUISITIONS OVER \$0.5 MILLION

Hunter Water is required by its Operating License to report on major acquisitions over \$0.5M dollars.

Project	Cost \$m
Wastewater Treatment upgrades (includes treatment plants at Dora Creek, Boulder Bay, Branxton, Burwood Beach, Paxton, Morpeth, Raymond Terrace and Kurri Kurri)	27.11
Tillegra Dam	26.53
Millfield Ellalong Sewerage Scheme	9.08
Chichester Trunk Gravity Main Replacement	6.45
Balickera Water Pump Station upgrade	6.39
Ash Island Trunkmain Replacement	6.24
Major ICT Expenditure (including software, hardware, systems & infrastructure)	6.19
Thornton North water supply upgrade	5.48
Kooragang Island Recycled Water Plant	2.59
Other major Acquisitions (mostly made up of replacements to Hunter Water's Water and Sewer Networks)	48.46
TOTAL COST	144.52

9.4.8 CONSULTANCIES

Hunter Water undertook 213 Consultancies from 1 July 2008 to 30 June 2009.

Consultants Over \$30,000

Consultant	Project	Cost
Information Technology		
Frazer Walker Pty Ltd	CIS Dual Reticulation Project	\$128,952
CDRU NSW Pty Ltd	Stage 1 and 2 of Enterprise Server Design and Implementation	\$44,000
CDRU NSW Pty Ltd	Vendor management services provided as part of Telco cost reduction project	\$58,000
Strada Associates	Information Management - GIS Upgrade	\$77,240
Organisational Review		
Craig Eardley	Provision of Public Relations Services	\$33,577
Environmental		
Hunter Water Australia	Kooragang Recycled Water Project Concept Design and EIS	\$912,839
Hunter Water Australia	Branxton Recycled Water Transfer Pipeline - Concept Design/REF	\$31,743
Aurecon Australia Pty Ltd	Tillegra Dam - Environmental Assessment	\$404,018
Aurecon Australia Pty Ltd	Seaham Weir Water Quality Remediation Project	\$34,510
Sinclair Knight Merz	Kurri Kurri WW Transportation System Stage 2 Upgrade. Geotechnical, ecological survey & investigation of Kurri Kurri 2 WWPS upgrade rising main & incoming gravity main	\$89,052
Worley Parsons Services Pty Ltd	Dora Creek Recycled Water Plant - Concept Design & EIA	\$86,910
BMT WBM Pty Ltd	Tillegra Dam - Hydrological Modelling of Hunter Estuary & Ramsar Wetlands	\$82,600
Evans & Peck Pty Ltd	Kooragang Industrial Water Scheme Risk Based Cost Estimate	\$62,000
Engineering		
Hunter Water Australia	Chichester dam - Site Supervision Services re Slip Stabilisation	\$653,313
Hunter Water Australia	Morpeth WWTW Upgrade Detail Design Concept Design Work - Includes Recycled Water Plant for Berry Park Development	\$520,014
Hunter Water Australia	Dungog Additional Clear Water Tank - Concept Design & Tender Preparation	\$235,647
Hunter Water Australia	Grahamstown WTP Upgrade Stage 3	\$211,998
Hunter Water Australia	Tillegra Dam - Management of Peer Reviewing Process Planning	\$191,708
Hunter Water Australia	Newline Road Bund - Hydraulic Modelling	\$190,903
Hunter Water Australia	Wallsend Water Pump Station Upgrade - Detail Design	\$190,007
Hunter Water Australia	Tillegra Dam - Dam Break Analysis - Investigation	\$182,446
Hunter Water Australia	Newcastle Wastewater System Stage 1 Upgrade Design Development	\$156,626
Hunter Water Australia	Shortland WWTW Upgrade - Concept Design and EIA	\$154,977
Hunter Water Australia	Maryland Minmi Stage 1 Wastewater Transport Upgrade	\$154,006
Hunter Water Australia	Tomago Pretreatment - Concept Design and Environmental Assessment - Technical Advice	\$146,622
Hunter Water Australia	DN375 & DN600 Trunk Mains Wangi to Morisset - Condition Assessment	\$126,500
Hunter Water Australia	Boulder Bay WWTW - Stage 2 Upgrade Design & Ref	\$124,241
Hunter Water Australia	Morpeth WWTW Stage 2 - Concept Detail Design	\$122,745
Hunter Water Australia	Dungog PAC/KMn04 Dosing Plant Design	\$112,567
Hunter Water Australia	Unmetered Supply Strategy & Pressure Management	\$99,403
Hunter Water Australia	Balickera PS Pre-Treatment & Modifications	\$97,414

Consultant	Project	Cost
Hunter Water Australia	Waratah West WWPS Pipeline & Storage Upgrade - Options Report	\$94,425
Hunter Water Australia	Wallsend WPS to Valentine Water Supply System - Engineering Advice	\$87,700
Hunter Water Australia	Condition Assessment of DN250, DN375, DN500 CICL AND DN600, DN1050 MSCL Trunk mains on Kooragang Island	\$83,000
Hunter Water Australia	Newcastle No 1 WWPS Options for Overflow Screening Units	\$80,000
Hunter Water Australia	George Schroder Pump Station - Concept Design	\$78,121
Hunter Water Australia	Design Assessments of Various Stormwater Channels	\$71,098
Hunter Water Australia	Burwood Beach WWTW screenings handling & Odour Control Upgrade - Concept Detail Design	\$56,525
Hunter Water Australia	Morpeth Wastewater Transport Servicing Strategy	\$56,293
Hunter Water Australia	Farley Wastewater Transport System Servicing Strategy	\$54,590
Hunter Water Australia	Newcastle Wastewater System - Stage 1 Upgrade - Design & Construction Issues	\$43,530
Hunter Water Australia	Cessnock No 1 WWPS - Emergency Generator - Design & Tender Documentation	\$39,330
Hunter Water Australia	Tillegerry and Tomaree Water Treatment Plants & Pipeline - Concept Design and Environmental Assessment	\$37,841
Hunter Water Australia	Fern Bay Sewerage System - Concept Design	\$36,897
Hunter Water Australia	Schroder & Grahamstown WTP Condition Based Assessment	\$35,277
Hunter Water Australia	Burwood Beach WWTW Screenhouse Roof Replacement Investigation and Design Services	\$32,479
Hunter Water Australia	Refurbishment of Anna Bay Aerator	\$31,974
Opus International	Design of Roads around Tilleggra Dam	\$2,783,954
NSW Department of Commerce	Tilleggra Dam Investigation & Design Estimated Cost	\$3,671,223
NSW Department of Commerce	Thornton North Recycled Water Reservoir. Pump Station & Chlorination - Concept Design	\$328,213
NSW Department of Commerce	Clarencetown WWTP - Design & Document Review	\$67,323
NSW Department of Commerce	Cameron Park Reservoir - Concept Design & Tender Documentation	\$45,960
Sinclair Knight Merz	Paxton WWTW Upgrade - Detail Design	\$738,621
Sinclair Knight Merz	Kurri Kurri WWTW Rectification Works Detail Design	\$410,904
Sinclair Knight Merz	Kurri Kurri Wastewater Transportation System Stage 1 Upgrade - Concept Detail Design	\$323,071
Sinclair Knight Merz	Windale Wastewater Transport System Stage 1 Upgrade - Detail Design	\$322,165
Sinclair Knight Merz	Cessnock Water Supply System Upgrade Stage 1 - Preliminary Concept	\$194,029
Sinclair Knight Merz	Windale Wastewater Transport System Stage 1 Upgrade - Options Report & Development	\$140,365
Sinclair Knight Merz	Edgeworth WWTW Disinfection and Hydraulics Upgrade - Concept Detailed Design	\$106,883
Sinclair Knight Merz	Cessnock Water Supply Upgrade Stage 1 Works - Detailed Design for Stage 1A	\$93,797
Sinclair Knight Merz	Kurri Kurri 2 WWPS Upgrade Stage 2 - Option Study Report	\$63,666
CH2M Hill Australia Pty Ltd	Tillegerry & Tomaree Peninsula Water Supply Strategy - Concept Design & Environmental Assessment	\$515,741
CH2M Hill Australia Pty Ltd	Burwood Beach WWTW Stage 2 Upgrade -Design development	\$349,906
CH2M Hill Australia Pty Ltd	Burwood Beach WWTW Stage 2 Upgrade - Concept Design & EIA	\$270,869
CH2M Hill Australia Pty Ltd	Branxton WWTW Stage 3 Concept /EIA	\$214,739

Consultant	Project	Cost
CH2M Hill Australia Pty Ltd	Toronto WWTW Inlet Works Upgrade - Concept Design & EIA	\$127,237
CH2M Hill Australia Pty Ltd	Toronto WWTW Capacity Review & Upgrade Strategy	\$107,595
Worley Parsons Services Pty Ltd	Maitland /North Rothbury Stage 2 Water Supply System Augmentation - Concept Detail Design & Tender Documentation	\$333,176
Worley Parsons Services Pty Ltd	Raymond Terrace No's 2, 3, 4 & 7 and Medowie No 11 WWPS - Concept & Detail Design	\$297,443
Worley Parsons Services Pty Ltd	Toronto Wastewater Transportation Stage 1 Upgrade Detail Design - Design Package 1	\$165,900
Worley Parsons Services Pty Ltd	Cessnock Wastewater Transportation System Upgrade - Concept Detail Design & Tender Documentation	\$132,508
Worley Parsons Services Pty Ltd	Raymond Terrace WWTW Stage 2/3 Upgrade - Detail Design & Contract Documentation	\$112,872
Worley Parsons Services Pty Ltd	Port Stephens Catchment WW Transportation Systems - Upgrade Management Plan	\$111,093
Worley Parsons Services Pty Ltd	Maitland /North Rothbury Stage 3 & South Wallsend Water Supply System Upgrade - Concept Design & Environmental Impact	\$93,908
Worley Parsons Services Pty Ltd	Tanilba Bay WWTW Upgrade - Effluent Management Strategy	\$41,328
Worley Parsons Services Pty Ltd	Toronto Wastewater Transportation Stage 1 Upgrade Detail Design- Design Package 2	\$38,003
GHD Pty Ltd	Tomago Trunkmain Upgrade over Ash Island Replacement - Detailed Design	\$339,000
GHD Pty Ltd	Cardiff 1 WWPS Upgrade - Detailed Design and Tender Documentation	\$234,960
GHD Pty Ltd	CTGM Replacement between Beresfield WPS & John Renshaw Drive - Concept Design	\$223,366
GHD Pty Ltd	CTGM Replacement between Tarro & Shortland - Route Selection Concept Design & Detailed Design Tender Documentation	\$133,479
GHD Pty Ltd	Maitland No 14 Wastewater Upgrade Stage 1	\$75,400
GHD Pty Ltd	Aberglasslyn Stage 2 Wastewater Transportation System Upgrades to Maitland 14 & 26 and Various Rising & Gravity Mains	\$71,137
GHD Pty Ltd	Dora Creek WWTW Effluent Main from Eraring Power Station to Carey Bay	\$41,151
GHD Pty Ltd	Edgeworth Stage 3 - Concept Design	\$31,533
Aurecon Australia Pty Ltd	Branxton WWT Stage 2 Upgrades - Options Design Report	\$131,000
Aurecon Australia Pty Ltd	Morpeth Wastewater Transportation Upgrade - Stage 2 - Detail Design	\$88,780
Aurecon Australia Pty Ltd	Morpeth Wastewater Transportation Upgrade - Stage 2 - Concept Design	\$295,743
Aurecon Australia Pty Ltd	Millfield & Ellalong Sewerage Scheme - Design	\$193,017
Aurecon Australia Pty Ltd	Newcastle Wet weather Pump Station _ Concept Design	\$117,852
Aurecon Australia Pty Ltd	Dudley/Charlestown Wastewater Upgrades Stage 1 - Concept Detail Design & Tender Documentation	\$109,995
Aurecon Australia Pty Ltd	Cockle Creek Watermain Aerial Crossing	\$39,734
Aurecon Australia Pty Ltd	Branxton No 2 & Redhead WWPS Upgrade - Concept/Detail Design	\$30,530
Evans & Peck Pty Ltd	Treatment Alliance - Independent Cost Estimator	\$168,744
Infrastructure Transaction Network	Contracted Alliance for Treatment Works - Transaction Advice	\$178,165
MWH Australia Pty Ltd	East Lakes Wastewater Servicing Strategy (Belmont & Edgeworth)	\$103,901
Dungog Shire Council (Planning Workshop Australia)	Tillegra Dam Project - - Strategic Land Use Planning	\$97,840

Consultant	Project	Cost
Parsons Brinckerhoff	Upgrade Management Plan for Transportation Systems of Upper Hunter River Catchment	\$51,434
Parsons Brinckerhoff	Dora Creek WWTW Upgrade - Concept, EIA & Detail Design	\$45,795
Peterkin Consulting	Independent Facilitator for Tillegra Dam Project	\$68,860
Serck Controls P/L	Water Station Control Optimisation - Phase 1	\$34,553
Fordcomm Consulting Pty Ltd	Tillegra Dam Project - Consultation	\$38,930
Bio-Analysis Pty Ltd	Re-Survey of Grahamstown Dam	\$32,495
Total Consultants over \$30,000 (102 consultants)		\$21,815,539

Consultants Less Than \$30,000

Category	Number	Cost
Legal	2	\$29,826
Finance & Accounting/Tax	2	\$16,000
Information Technology	4	\$53,363
Environmental	19	\$255,754
Organisational Review	0	\$36,744
Training	0	\$0
Engineering	84	\$1,005,894
Total Consultants less than \$30,000 (111 Consultants)		\$1,397,581

9.4.9 RESEARCH & DEVELOPMENT

During 2008/09 the Corporation undertook and collaborated on research and development on five projects covering water, corrosion and wastewater subjects. This research was conducted both internally and in association with other organisations such as the University of Newcastle, Hunter Water Australia Pty Ltd, the University of New South Wales and the University of Technology Sydney. The projects were undertaken either to address identified knowledge gaps in areas of Hunter Water's operations to meet strategic business goals or to provide information for regulatory authorities regarding the Corporation's operations.

Completed Projects

Category	Cost
Quantitative microbial health risk assessment for Burwood Beach Waste Water Treatment – data & model	\$370,000

Continuing Projects

Category	Cost
Novel molluscan biomarker model	\$10,000
Optimising decentralised Membrane Bio Reactors (MBR's) for water reuse	\$10,000
Algal limiting and nutrient and sediment nutrient source project at Grahamstown	\$40,000
Rainwater tank water quality corrosion impacts	\$32,415

9.4.10 LAND DISPOSAL

Hunter Water Corporation disposed of two (2) properties for a total value of \$850,010 during the 2008/2009 financial year. A former wastewater treatment plant at Marmong Point was sold to Empowered Living Support Services Pty Ltd. A parcel of land formerly used for a pipeline was sold to Landcom. Both properties were surplus to Hunter Water Corporation's operational purposes.

9.4.11 DONATIONS & SPONSORSHIPS

To Non-Government Community Organisations as approved by Board of Directors

Organisation	Description	Amount
AROC Sport P/L	Employee Sponsorship of entry fees in Adventure Race Lake Macquarie	\$736
Leukaemia Foundation	Contribution to World's Greatest Shave events	\$2,273
Humphreys Events P/L	Employee sponsorship of Sparke Helmore Triathlon site	\$336
PJ Promotions P/L	Employee sponsorship of Sparke Helmore Triathlon staff entries	\$2,464
Hunter Medical Research Foundation	Foundation sponsor of HVRF	\$10,000
Hunter Wetlands Centre Australia	Gold sponsorship of wetlands centre and Wacky Wetlanders school holiday program	\$17,500
Cooks Hill Surf Life Saving Club	Sponsorship of Baths 2 Bar Community Ocean Swim and Doggy Day Out events	\$17,000
Redhead Care Landcare Group Inc.	Sponsorship of beach shower	\$2,000
Scout Association NSW Branch	Sponsorship of Belmont Scouts water program	\$2,000
Housing Industry Association Ltd.	Sponsorship of Best Use of Water in building awards	\$2,750
Trees In Newcastle	Sponsorship of Biodiversity in Schools program	\$4,000
Dungog Pedalfest	Sponsorship of Dungog Pedalfest event	\$4,780
Hunter Valley Research Foundation	Sponsorship of employee entry fee into Swim for Kids night	\$182
Engineers Australia	Sponsorship of Engineering Excellence Awards night	\$4,000
Wetlands Environmental Centre	Sponsorship of Envirothon event held at Munn House	\$4,500
Hunter Region Landcare Network	Sponsorship of Hunter Region Landcare Network Landcare Assistance Fund	\$15,000
Hunter Surf Lifesaving Inc.	Sponsorship of Hunter Surf Lifesaving	\$25,000
Hunter Region Botanic Gardens	Sponsorship of irrigation upgrade, koala rehabilitation area and newsletter	\$15,000
Forum Sports & Aquatic Centre	Sponsorship of learn to swim school at The Forum which includes waterwise education sessions	\$10,000
NSW Utilities & Electrotechnology	Sponsorship of NSW ITAB conference	\$5,000
Nelson Bay Town Management	Sponsorship of Port Stephens Whale festival	\$2,000
Raymond Terrace & District Historical Society	Sponsorship of rainwater tank and associated installation costs	\$1,600
Climate Action Newcastle Inc.	Sponsorship of Smart Energy Expo organised by Climate Action	\$2,000
Hunter Water Twilight 9 Social Golf Club	Sponsorship of staff golf club	\$1,000
Surfest Ltd.	Sponsorship of Surfest event - Stars of the Future and Encouragement Awards	\$11,364
Saint Columbans Primary School	Sponsorship of Throsby Creek Catchment Crawl	\$159
Toronto Tidy Towns Inc.	Sponsorship of Toronto Wetlands rehabilitation works	\$2,500
Variety Australia	Sponsorship of Variety Children's' Christmas Party	\$500
Ethnic Communities Council of Australia	Sponsorship of water and energy efficient project at old Waratah Bowling Club site	\$10,000
Camp Quality Ltd.	Sponsorship package for Camp Quality's Giggle Ball	\$3,000
Wateraid Australia	Support for Water Aid Australia	\$5,500
Lifeline Newcastle & Hunter	Support of Lifeline's MATES luncheon	\$1,882
TOTAL		\$186,026

To Government Organisations as approved by Board of Directors

Organisation	Description	Amount
Cessnock City Council	Sponsorship of Sustainability workshops within Cessnock	\$2,500
Department of Environment & Climate Change NSW	Sponsorship of Green Globe Awards 2009	\$12,500
Department of Water & Energy	Sponsorship of Peter Cullen Scholarship	\$4,000
East Maitland Public School	Sponsorship of DET Lifeskills financial literacy challenge	\$4,000
Hunter Central Rivers Catchment Management Authority	Sponsorship of Waterwatch and other water quality catchment events in Hunter Water area of operations	\$31,800
Lake Macquarie City Council	Sponsorship of Native Plant Giveaway and Sustainability workshops	\$7,000
Maitland City Council	Sponsorship of Walka Water Works	\$5,000
Newcastle City Council	Sponsorship of Clean Up Australia Day and Clean Up Throsby Creek	\$7,500
Port Stephens Council	Sponsorship of Dam Plant book and sustainability workshops	\$7,000
Tocal Field Days Inc.	Sponsorship of Tocal Field Days event	\$10,000
University of Newcastle	Sponsorship of Academic Excellence Awards	\$2,000
Warners Bay High School	Sponsorship of installation of water saving bubblers	\$2,000
TOTAL		\$95,300

9.4.12 PAYMENT PERFORMANCE

Invoices paid on time within each quarter

Quarter	Total invoices Paid on Time			
	Target %	Actual %	Paid on time \$	Total Invoices Paid within Quarter \$
September	95%	95.25%	\$35,135,783	\$36,886,642
December	95%	94.48%	\$37,654,786	\$39,853,328
March	95%	94.99%	\$33,745,513	\$35,525,295
June	95%	95.63%	\$74,776,720	\$78,196,852

Analysis of total invoices paid within each quarter

Quarter	Paid on Time \$	Less than 30 days overdue \$	Between 30 and 60 days overdue \$	Between 60 and 90 days overdue \$	More than 90 days overdue \$	Total Invoices Paid within Quarter \$
September	\$35,135,783	\$1,580,517	\$120,152	\$7,717	\$42,473	\$36,886,642
December	\$37,654,786	\$1,906,485	\$147,721	\$67,382	\$76,954	\$39,853,328
March	\$33,745,513	\$1,398,392	\$326,538	\$33,734	\$21,118	\$35,525,295
June	\$74,776,720	\$2,853,166	\$326,284	\$189,788	\$50,894	\$78,196,852

The majority of invoices which were not paid promptly were those which were under dispute or waiting until full finalisation or satisfaction of the related work.

No interest was paid due to late payments.

9.4.13 COST OF PRODUCING ANNUAL REPORT

Cost of Producing This Report	
Printing 200 copies	\$24,500
Photographic services	inhouse
Editorial services	inhouse
TOTAL COST	\$24,500

9.5 legislation

9.5.1 FREEDOM OF INFORMATION REQUESTS

Few FOI applications have been received by the Corporation in the past, however there has been a significant increase in applications since the public announcement of the construction of the new Tillegra Dam. Another topic of interest to applicants is water supply infrastructure information.

	Previous Year			Current Year		
	Personal	Other	Total	Personal	Other	Total
New	-	1	1	-	14	14
Brought forward (incomplete)	-	-	-	-	-	-
Total to process	-	1	1	-	14	14
Complete	-	-	1	-	13	13
TOTAL PROCESSED	-	1	1	-	13	13
Unfinished (Carried forward)	-	-	-	-	1	1

Result of FOI Request

	Previous Year			Current Year		
	Personal	Other	Total	Personal	Other	Total
Granted in Full	-	-	-	-	5	5
Granted in Part	-	1	1	-	3	3
Refused	-	-	-	-	5	5
Withdrawn	-	-	-	-	-	-
COMPLETED	-	1	1	-	13	13

How documents granted in full were made available to applicant

	Previous Year			Current Year		
	Personal	Other	Total	Personal	Other	Total
Provided to the applicant	-	-	-	-	3	3
Provided to the applicant's medical practitioner	-	-	-	-	-	-
Available for inspection	-	-	-	-	-	-
Available for purchase	-	-	-	-	-	-
Library material	-	-	-	-	-	-
Subject to deferred access	-	-	-	-	-	-
Available by a combination of any of the reasons listed above	-	1	1	-	2	2
TOTAL	-	1	1	-	5	5

Why documents were classified as exempt

	Previous Year			Current Year		
	Personal	Other	Total	Personal	Other	Total
Documents affecting personal affairs (Clause 6)	-	1	1	-	1	1
Documents affecting business affairs (Clause 7)	-	-	-	-	2	2
Internal working documents (Clause 9)	-	-	-	-	1	1
TOTAL	-	1	1	-	4	4

Basis for Disallowing or Restricting Access

	Previous Year			Current Year		
	Personal	Other	Total	Personal	Other	Total
s.19 Application incomplete, wrongly directed	-	-	-	-	2	2
s.22 Advance Deposit not paid	-	-	-	-	-	-
s.25 (1)(a1) Unreasonable diversion of resources	-	-	-	-	1	1
s.25 (1)(a) Exempt	-	1	1	-	4	4
s.25 (1)(b)(b1)(c)(d) Otherwise available	-	-	-	-	-	-
s.28 (1)(b) Documents not held	-	-	-	-	1	1
s.24 (2) Deemed refused over 21 days	-	-	-	-	-	-
s.31 (4) Releases to a medical practitioner	-	-	-	-	-	-
TOTAL	-	1	1	-	8	8

Costs & Fees of Requests Processed

	Previous Year		Current Year	
	Assessed Costs	FOI Fees Received	Assessed Costs	FOI Fees Received
TOTAL	\$480	\$480	\$300	\$300

Type of discount allowed on fees charged

	Previous Year		Current Year	
	Personal	Other	Personal	Other
Public Interest	-	-	-	-
Financial hardship - Pensioner/Child	-	-	-	-
Financial hardship - Non-profit Organisation	-	-	-	-
TOTAL	-	-	-	-

Processing time : Hours

	Previous Year			Current Year		
	Personal	Other	Total	Personal	Other	Total
0-10 hours	-	-	-	-	10	10
11-20 hours	-	1	1	-	3	3
21-40 hours	-	-	-	-	-	-
Over 40 hours	-	-	-	-	-	-
TOTAL	-	1	1	-	13	13

Internal Reviews

	Previous Year	Current Year
Completed internal reviews	-	2

Results of Internal Reviews (Current Year)

Grounds on which the internal review was requested	Personal		Other		Total	
	Original Agency Decision Upheld	Original Agency Decision Varied	Original Agency Decision Upheld	Original Agency Decision Varied	Original Agency Decision Upheld	Original Agency Decision Varied
Access refused	-	-	1	-	1	-
Access deferred	-	-	1	-	1	-
Exempt matter deleted from documents	-	-	-	-	-	-
Unreasonable charges	-	-	-	-	-	-
Failure to consult with third parties	-	-	-	-	-	-
Third parties views disregarded	-	-	-	-	-	-
Amendment of personal records refused	-	-	-	-	-	-
TOTAL	-	-	2	-	2	-

9.5.2 LEGAL CHANGE

There have been no significant judicial decisions or legislative changes affecting Hunter Water Corporation or its customers during the financial year.